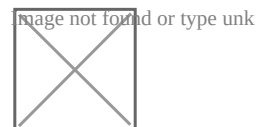


FEEDBACK REPORT *for*

# Bath Planet of Central AZ



REVIEW

Sue B.  
Surprise, AZ  
Apr 03, 2017



We had a shower installed in 2015 by another distributor and a few weeks ago noticed a leak. I contacted this Bath Planet and Mike came out to see what was wrong. He identified the problem and promptly contacted the corporate office to discuss it with them. Even though he didn't do the initial installation, he sent Matt and Eddie over to fix the problem. They were running late due to problems on an earlier job, but they called and let me know well ahead of time. When they got here, they got right to work and did a good job, not stopping until they were finished. Matt showed me the problem and explained it to me before fixing it. He and Eddie did a fantastic job with the repair, and it looks like we have a new shower again. Because the shower was under warranty, the corporate office handled the repair and all labor costs. By evening everything was clean and neat, and we couldn't be happier. We appreciate that Bath Planet stood by their product and provided great customer service. This has been an excellent experience!

725 N 73rd Ave Suite 124  
Phoenix , AZ 85043  
(623) 388-8899

**GUILDMEMBER SINCE 2015**

As a GuildQuality Guildmember, Bath Planet of Central AZ relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Bath Planet of Central AZ in Phoenix, AZ; Mesa, AZ; Sun City, AZ; Peoria, AZ; Glendale, AZ; Scottsdale, AZ; Prescott Valley, AZ; Gilbert, AZ; Chandler, AZ; Goodyear, AZ; and 26 other cities in Arizona and Texas.

REVIEW

James M.  
Mesa, AZ  
Feb 02, 2017



The end product was not nearly as rich looking as the price would indicate. I could have spent that money for tile work that would have looked better.

REVIEW

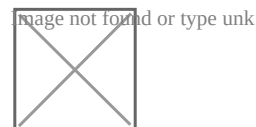
Beulah S.  
Phoenix, AZ  
Jan 26, 2017



They are very professional, and Sue answered every question I had. She measured very well, and if she didn't have an answer for me, she found the answer.

FEEDBACK REPORT *for*

# Bath Planet of Central AZ



REVIEW

Dan W.  
Mesa, AZ  
Jan 14, 2017



They took a problem bath and turned it into a selling point.

Comment from Bath Planet of Central AZ

We are glad you like the new look!!

COMMENT

Additional Comment  
Jan 14, 2017

I would like to recognize Sue for her exceptional service, I just wish we could have dealt with a few things.

COMMENT

Additional Comment  
Jan 12, 2017

The workman, Aaron was great.

REVIEW

Don M.  
Phoenix, AZ  
Jan 09, 2017



I have been waiting for quite some time to redo my master bath, and this shower was the first part of the process. I am really happy with how it turned out. It looks so much more rich compared to the standard shower.

Comment from Bath Planet of Central AZ

We are pleased that we were able help you with your bath transformation.

COMMENT

Additional Comment  
Jan 09, 2017

I was most satisfied with their timeliness. They finished sooner than expected which was really nice. Additionally, the office got back to me promptly.

COMMENT

Additional Comment  
Jan 09, 2017

I would like to recognize Sue. She was really a pleasure to work with. She made sure to check on me through emails. She was really nice to deal with.

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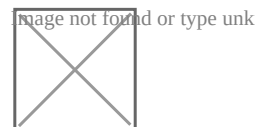
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FEEDBACK REPORT *for*

# Bath Planet of Central AZ



REVIEW

Leslie N.  
Mesa, AZ  
Jan 07, 2017



I was satisfied with Bath Planet and the job was money well spent.

Comment from Bath Planet of Central AZ

Thank you so much.

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COMMENT

Additional Comment  
Jan 07, 2017

I was satisfied Bath Planet did what they said they would do for the price they said and their workmanship.

COMMENT

Additional Comment  
Jan 07, 2017

Sue, Corey and the foreman all provided me with exceptional service.

REVIEW

William F.  
Glendale, AZ  
Jan 07, 2017



They considered the needs of my handicapped husband. They personalized our bathroom to suit his needs.

REVIEW

Don C.  
Phoenix, AZ  
Dec 07, 2016



fixed the old drain, worked hard , got job done in one day and looks great

REVIEW

Clem C.  
Glendale, AZ  
Dec 04, 2016



Include any added expenses in the contract.

REVIEW

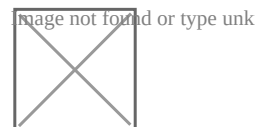
Daniel C.  
Goodyear, AZ  
Nov 24, 2016



If they truly cared about how well they did, then whoever is in charge i.e. the owner or manger, would contact me and ask me what happened. When they crew left they knew I as not satisfied. I felt more that they were the company that got the job and then did come back. There is not a follow up.

FEEDBACK REPORT *for*

# Bath Planet of Central AZ



REVIEW

Frank P.  
Phoenix, AZ  
Nov 24, 2016



The guys that came out here were terrific. I really enjoyed having them here.

725 N 73rd Ave Suite 124  
Phoenix , AZ 85043  
(623) 388-8899

REVIEW

Marilynn S.  
Sun City, AZ  
Nov 24, 2016



I was very much satisfied!

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REVIEW

Jeff E.  
Sun City West, AZ  
Nov 05, 2016



Totally satisfied from beginning to end!

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REVIEW

Thomas M.  
Phoenix, AZ  
Oct 25, 2016



Really enjoy our new showers, excellent addition to our home.

REVIEW

Pat L.  
Gilbert, AZ  
Sep 29, 2016



Bath Planet of Central AZ does good work and I am happy with them. I had an issue and they resolved it quickly and in a special way. I am very happy.

REVIEW

Jack S.  
Peoria, AZ  
Sep 28, 2016



I decided to go with Bath Planet because we were going to get what we were paying for.

REVIEW

Norman R.  
Mesa, AZ  
Sep 22, 2016



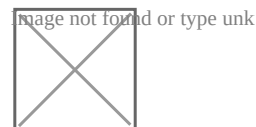
I thought the moisture barrier was poorly installed.

COMMENT

Additional Comment  
Sep 19, 2016

I was satisfied with the timely manner that they took to complete the job.

# FEEDBACK REPORT *for* Bath Planet of Central AZ



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### COMMENT

Additional Comment  
Sep 17, 2016

Just the overall experience was great.

### REVIEW

Rudolph S.  
Apache Junction, AZ  
Sep 17, 2016

I just think it was not worth the amount of money it costs after seeing the completed product.



### REVIEW

Carol W.  
Sun City, AZ  
Sep 09, 2016

They do very quality work, were on time, and were very particular about getting the job just right. The people in their office were extremely nice and very helpful. I have no complaints whatsoever! Everybody thats seen their work has just said "Wow!" I am a happy camper.



Comment from Bath Planet of Central AZ

Thank you so much. We appreciate your business.

### COMMENT

Additional Comment  
Sep 09, 2016

You have very good people working for you and your work is very professional. Keep up the good work!

### COMMENT

Additional Comment  
Sep 07, 2016

The work that was done to get the shower installed was really great. They worked hard to do it right.

### REVIEW

Edward G.  
Sun City, AZ  
Sep 07, 2016

They did good work and they were on time.



Comment from Bath Planet of Central AZ

Thank you!!