FEEDBACK REPORT *for*

Inspired Closets by Carson

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Customer Feedback Summary

Of 186 surveys sent, 109 were responded to

1s550 IL Route 83
Oakbrook Terrace , IL
60181
(630) 422-1336

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Inspired Closets by Carson relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Inspired Closets by Carson in Chicago, IL; Elmhurst, IL; Highland Park, IL; Deerfield, IL; Lagrange, IL; Downers Grove, IL; Western Springs, IL; Park Ridge, IL; Hinsdale, IL; Glen Ellyn, IL; and 50 other cities in Illinois and Indiana.

Recent Reviews & Published Comments

Visit www.guildquality.com to learn more about the customer feedback in this report. Visit www.inspiredclosetsoakbrook.com for more about Inspired Closets by Carson.

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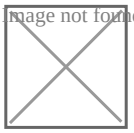

REVIEW
Carol B.
Chicago, IL
Nov 17, 2018

I absolutely love my new closet by Inspired Closets. It has changed my life. It always took me forever to figure out what to wear or to find the clothes I wanted. My closet is so beautiful now and since I can see all my clothes and accessories and everything has a place it takes me no time to select an outfit. It has also made packing and unpacking for trips so easy. From the first meeting with my designer to the installation the service was wonderful and every staff member I had contact with was extremely helpful and friendly. I was told the installation would take two days, but it was completed in 5 or 6 hours. I would highly recommend Inspired Closets. They are a great company with quality products and service.

REVIEW
Ann M.
River Forest, IL
May 25, 2018

We are very pleased with the numerous closets that Inspired Closets has designed for us. We are happy with the function, quality, and the fact that they worked within our budget.

REVIEW
Ellen C.
River Forest, IL
May 14, 2018

I was fully satisfied with the work they did. I found the design work was especially spot on. They knew what we were looking for. The design met our needs.

REVIEW
Jennifer D.
Oak Park, IL
May 14, 2018

I would highly recommend them.

REVIEW
Alisa V.
May 14, 2018

We thought the process was easy and enjoyable, and we're very happy with the finished product.

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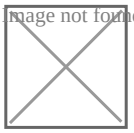

REVIEW
Susan H.
Medinah, IL
Jan 03, 2018

It was fantastic service from start to finish and with designing. They always called and said when they were going to come. Everything was perfect. They did a great job!

REVIEW
Samantha A.
Valparasio, IN
Dec 27, 2017

Hands down top notch experience from beginning to end. We couldn't be happier with the end result and would recommend Inspired Closets to anyone who is looking for high quality design/installation/product.

REVIEW
Charles G.
St. Charles, IL
Nov 03, 2017

The designer knew her stuff and was helpful in the layout of our closet. The installers were great - courteous, finished in one day - and job site kept clean.

COMMENT
Additional Comment
Aug 21, 2017

I was satisfied with the initial review. Shirley was very knowledgeable and gave us the right options. That experience really led us to follow through on sticking with hm to get the job done.

COMMENT
Additional Comment
Aug 01, 2017

Honestly, Carson Closets is sensational. Punctual, honest, and the work is out of this world. We couldn't be happier.

COMMENT
Additional Comment
Aug 01, 2017

Hire them!!!! Price is better than any group we compared to!!

COMMENT
Additional Comment
Jul 29, 2017

They maximized small spaces and created very functional closet spaces for us!

REVIEW
Hari K.
Chicago, IL
Jul 27, 2017

Professional and the quality is very good. Shirley and her team did an excellent job. Everything went smoothly from beginning to completion. Thanks.

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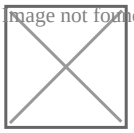

REVIEW
Frances M.
Inverness, IL
Jul 26, 2017

I loved working with Carson Closets. They worked within my budget and they did an awesome job. They followed up with me afterward to make sure I was satisfied. Anytime I need a closet or pantry done I will be calling Carson Closets. In fact, I've already recommended him to a few of my neighbors and will continue to do so.

COMMENT
Additional Comment
Apr 03, 2017

I was most satisfied with the installation.

REVIEW
Corrine S.
Chicago, IL
Mar 31, 2017

Wow! What a quality experience from start to finish. Mike and his team are knowledgeable, efficient and organized, just like my closets... :) A very pleasant experience all around - thanks Carson Closets!

REVIEW
Rich W.
Chicago, IL
Feb 14, 2017

We use Carson often and their work is always outstanding.

COMMENT
Additional Comment
Feb 02, 2017

It was perfect from beginning to end. The customer service was fantastic, from Mike, to the installer, to the office staff. They stuck to the time line. We are very satisfied with the final product.

COMMENT
Additional Comment
Feb 02, 2017

The holistic approach was smooth and easy. The installation was simple. We got what we wanted.

COMMENT
Additional Comment
Sep 16, 2016

They excelled in all areas.

COMMENT
Additional Comment
Sep 06, 2016

The quality of the finished product.

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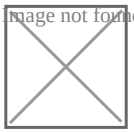

REVIEW
Saif H.
Frankfort, IL
Aug 22, 2016

Excellent work, very professional people. I felt I was getting the best quality I can receive for my dollar from my first meeting with Mike. The custom closet is what really made our Master room stand out in our new home. I couldn't have given this job to anyone better than Carson Closet specially when I learned "when I did my own research" that Mike is a Chicago legend and has a very strong reputation in the cabinet / closet industry. I highly recommend Mike for any custom closet work!!

REVIEW
Sam E.
Burr Ridge, IL
Aug 16, 2016

Great experience

REVIEW
Georgia M.
Glencoe, IL
Aug 16, 2016

We love our closets and get all the fonloiments

COMMENT
Additional Comment
May 31, 2016

I was the most satisfied with the quality of the product.

REVIEW
Cheryl F.
Blooming Dale, IL
Apr 28, 2016

The craftsmanship at Carson Closets is impeccable. I have very high standards and Ken meet my expentations. Everyone from Deb in the office to Mike and Ken were extremely courtesy and professional. I would highly recommend Carson Closets.

REVIEW
Holly F.
Buffalo Grove, IL
Apr 14, 2016

Carson Closets beats the competition with customer service, price, and design.

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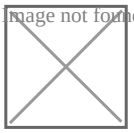

COMMENT
Additional Comment
Apr 14, 2016

I was the most satisfied with them translating my wants and needs in the designs of my closets.

COMMENT
Additional Comment
Mar 08, 2016

Excellent work. Carson Closets and Cabinetry was on time and on budget. I would highly recommend Carson Closets and Cabinetry. I've used them for 2 projects already.

REVIEW
Phillip R.
Glen Ellyn, IL
Feb 18, 2016
★★★★★

I do not know what I can say other than Mike and his team at Carson Closets is top notch. Last year, we wanted to purchase custom closets for our reach in closets. I did my due diligence and had three estimates. From the beginning, it was clear that Mike and his team were the best. They offered unique ideas, practical solutions and came in at a competitive price. When it came time to the install, they were fantastic. We love our closets and couldn't imagine not having them.This year, we wanted to upgrade our garage and there was no need to do "due diligence." We just called Mike right up because we knew we would get the best ideas, solutions and product. They just finished our custom garage last week and we are just amazed.Trust me when I say, you can't go wrong with Mike and his team at Carson Closets.

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