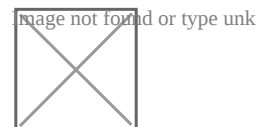
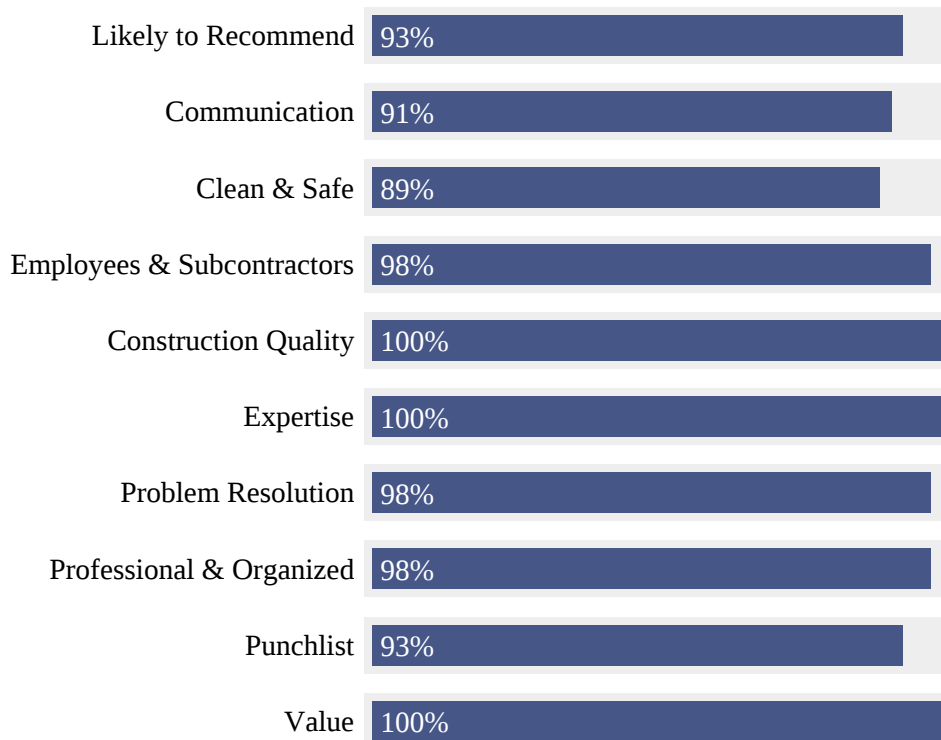


FEEDBACK REPORT *for* Watercrest Pools



Customer Feedback Summary

Of 74 surveys sent, 45 were responded to



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(817) 431-8997
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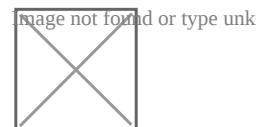
As a GuildQuality Guildmember, Watercrest Pools relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Watercrest Pools in Keller, TX; Dallas, TX; Colleyville, TX; Flower Mound, TX; Westlake, TX; Fort Worth, TX; Trophy Club, TX; Southlake, TX; N. Richland Hills, TX; Roanoke, TX; and 11 other cities in Texas.

Recent Reviews & Published Comments

COMMENT Additional Comment Mar 22, 2014	They were always responsive and the pool looks beautiful.
COMMENT Additional Comment Mar 21, 2014	I was most satisfied with the end product.
COMMENT Additional Comment Mar 20, 2014	they all were great
COMMENT Additional Comment Mar 20, 2014	this is our 3rd pool and they always come thru

FEEDBACK REPORT *for* Watercrest Pools



COMMENT

Additional Comment
Mar 17, 2014

Value for price is exceptional. Staff was extremely responsive and courteous, they did what they said they would do when they said they would do it. All issues were resolved in a satisfactory and expedient manner.

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COMMENT

Additional Comment
Mar 17, 2014

This is the third pool Watercrest Pools has built for us.

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COMMENT

Additional Comment
Mar 17, 2014

I am very satisfied with the process of working with Watercrest Pools. They made multiple designs and incorporate what we want into them so we get the pool we wanted. They finish the work as expected and I am pleased with the final results.

We have surveyed customers on behalf of Watercrest Pools in Keller, TX; Dallas, TX; Colleyville, TX; Flower Mound, TX; Westlake, TX; Fort Worth, TX; Trophy Club, TX; Southlake, TX; N. Richland Hills, TX; Roanoke, TX; and 11 other cities in Texas.

COMMENT

Additional Comment
Mar 17, 2014

I was most satisfied with the excellent quality of work and the end results of the project because everything looks great.

COMMENT

Additional Comment
Mar 17, 2014

I heard about Watercrest Pools from my son, who also had a pleasant experience working with them.

COMMENT

Additional Comment
Mar 14, 2014

I've referred Watercrest to several friends when they've talked about putting in a pool. Sam is a real stand-up guy and I trust him to do the right thing for my friends and family! We love our pool so far!

COMMENT

Additional Comment
Mar 14, 2014

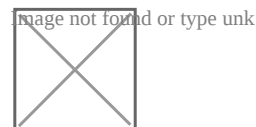
You guys are great and we're very glad to have chosen to work with you. A project as large scale as this could have been very traumatic and dragged on for a long time, but you guys got in, made it happen, gave us a great product, were professional and great to work with at every step, and we feel like we've gained some friends in the process.

FEEDBACK REPORT *for* Watercrest Pools

COMMENT

Additional Comment
Mar 14, 2014

Expertise in design. Even though we didn't have great vision as to what our pool would look like, Sam came through with a product more beautiful than we had envisioned. Expertise, customer service, and communication from Brian was exceptional as well. Brian made the experience so much better than it could have been! Great communication and follow through from April, Rick, and Jeff. Loved Martin and his helper as they did great work and worked tirelessly. The whole process was also very efficient. It only took 5 or 5 1/2 weeks from dig to filling with water.



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