

FEEDBACK REPORT *for* One Water Systems

5651 Palmer Way
Carlsbad , CA 92010
(760) 994-4795
www.onewatersystems.com

Customer Feedback Summary

Of 35 surveys sent, 18 were responded to



GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, One Water Systems relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of One Water Systems in San Diego, CA; Chula Vista, CA; Carlsbad, CA; Oceanside, CA; Escondido, CA; Rancho Santa Fe, CA; Cardiff, CA; Del Mar, CA; Westminster, CA; Garden Grove, CA; and 2 other cities in California.

Recent Reviews & Published Comments

REVIEW

R.A.C.
Chula Vista, CA
Dec 28, 2013



Our salesperson seemed to be very knowledgeable and honorable. I felt comfortable with him, so that is why we went with One Water Systems. It seems to be a very good product and it is important to be able to work with someone you feel at ease with.

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REVIEW

Melissa P.
Oceanside, CA
Nov 19, 2013



One Water Systems had received fantastic reviews online that I found during my research prior to purchasing. Some of those reviews seemed a bit "too good to be true." Now that I've purchased one and gone through a transaction with them I can say that all of those rave reviews were absolutely spot on. The company is easy to work with, the staff is pleasant and knowledgeable, the system works beautifully, and the price is fair. I'm another happy customer that will refer others to One Water Systems any day.

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REVIEW

Dottie G.
San Diego, CA
Nov 09, 2013



I've been really happy with the water. It's delicious. I feel safe drinking it. I really don't know why everybody doesn't get this. It's a very good investment.

COMMENT

Additional Comment
Oct 08, 2013

I was satisfied with everything. They were on time, on schedule, and they did the job at our agreed upon price. The installer was terrific. He took extra care to make sure everything was done correctly.

COMMENT

Additional Comment
Oct 07, 2013

I was most satisfied with the installation and the flexibility of the installer.

COMMENT

Additional Comment
Oct 04, 2013

Overall, I was satisfied with my experience.

COMMENT

Additional Comment
Sep 17, 2013

- I can drink the water right out from any faucet include those upstairs.- Moist skin after each shower.

COMMENT

Additional Comment
Sep 16, 2013

I was most satisfied with the drinking water.

COMMENT

Additional Comment
Sep 12, 2013

My cat loves the water!

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COMMENT

Additional Comment
Sep 12, 2013

The installer!!!

COMMENT

Additional Comment
Sep 12, 2013

The installation was perfect and the installer was very knowledgeable. One could tell he was a craftsman in his field..

COMMENT

Additional Comment
Sep 11, 2013

I was most satisfied with the quality of the work and the savings I am getting from no longer buying bottled water. I think that in the long-term the softness of the water will also be beneficial.

COMMENT

Additional Comment
Sep 11, 2013

They were all good.

COMMENT

Additional Comment
Sep 11, 2013

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